

Tenant & Leaseholder Panel

To: Yaw Boateng (Chair)

Jill Arboine, Binta Barry, Ishia Beckford, Monica Binns, Peter Cooper, Teresa Cox, Susan Devonish, James Fraser, James Gitau, Dave Mundy, Grace Osoata, David Palmer, Guy Pile-Grey, Stephen Pollard, Marilyn Smithies, Sharon Swaby, Jamil Tarik and Kim Wakely
Councillors Jade Appleton, Nina Degrads, Lynne Hale, Patricia Hay-Justice, Michael Neal, Pat Ryan and Louisa Woodley

A meeting of the **Tenant & Leaseholder Panel** will be held on **Wednesday, 28 July 2021** at **6.30 pm**. **This meeting will be held remotely.**

ASMAT HUSSAIN
Interim Executive Director of Resources
and Monitoring Officer
London Borough of Croydon
Bernard Weatherill House
8 Mint Walk, Croydon CR0 1EA

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www.croydon.gov.uk/meetings
Tuesday, 20 July 2021

You can view the webcast both live and after the meeting has completed at
<http://webcasting.croydon.gov.uk>

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If you require any assistance, please contact Tariq Aniemeka-Bailey as detailed above.

AGENDA

- 1. Welcome and Introductions**
- 2. Apologies for absence**
To receive any apologies for absence from any members of the Panel.
- 3. Disclosure of Interest**
Members will be asked to confirm that their Disclosure of Interest Forms are accurate and up-to-date. Any other disclosures that Members may wish to make during the meeting should be made orally. Members are reminded that unless their disclosable pecuniary interest is registered on the register of interests or is the subject of a pending notification to the Monitoring Officer, they are required to disclose relevant disclosable pecuniary interests at the meeting
- 4. Minutes of Previous Meeting (Pages 5 - 14)**
To approve the minutes of the meeting held on 11 February 2021 as an accurate record.
- 5. Introduction of the New Interim Head of Repairs**
Verbal update from Brian O'Mara, Interim Head of Repairs.
- 6. Regina Road Update and Development of Housing Improvement Board (Pages 15 - 44)**
Report from Cabinet held on 26 July 2021, attached for the Panel's information.
- 7. Regulator for Social Housing - Voluntary Undertaking**
Verbal report from Alison Knight, Interim Executive Director of Housing.
- 8. An Update on the Grounds Maintenance Contract**
Verbal report from James Perkins, Interim Head of Environmental Services.
- 9. A Tenants' Charter Proposal (Pages 45 - 50)**
Reports by Yaw Boateng, Les Parry and Kim Wakeley.
- 10. Resident Involvement Roadshow (Pages 51 - 54)**
Written report from Verna Francis, Senior Resident Involvement Officer.

11. Feedback

- a) ARCH – Update to be provided by Yaw Boateng.
- b) London Tenants' Federation – Update to be provided by Jamil Tarik.

12. Any Other Business

To discuss any other business at the discretion of the Chair.

13. Date of next meeting

12 October 2021 at 6:30pm. The venue will be confirmed closer to the date.